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And how does the IT Training help David with his work?

“One of the residents I care for is keen to learn to more about using a computer and I now feel I have the confidence to show them how to do this. It’s a bit like teaching them how to cook. If I couldn’t cook then I wouldn’t have the confidence to show them how to and it’s the same with computers.

It’s also increasing my productivity as I can carry out tasks more quickly than before – just little things like cut and paste or putting together a PowerPoint presentation. I also don’t have to rely on my granddaughter for IT advice anymore!”



David Trousdale

So having gone through some of the training, what are the next steps for David and what’s his message about the training for others working in Social Care settings?

“I’d certainly like to do more IT training in the future. I would tell other people to get involved and learn how to do things properly. It leads to you being able to use the computer more quickly and increases your confidence”

“I don’t have to rely on my granddaughter for IT advice anymore!”

The IT Skills Pathway covers the full range of competencies for users of IT, from basic through to advanced levels. It has been developed in partnership with Health and Social Care organisations to provide an officially recognised route of learning and certification for the whole workforce. It is an initiative provided by the Health and Social Care Information Centre (HSCIC)

For more information please visit <http://www.itskills.nhs.uk> or email it.skills@hscic.gov.uk

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