IT SKILLS PATHWAY

- LEVEL THREE
- LEVEL TWO
- LEVEL ONE
- ENTRY

Social Care Case Study

Supporting Care Providers with IT Skills Training

Staffordshire CareMatch provide an information, advice and guidance service to approximately 800 organisations. Julian Cragg (Learning Development Coordinator) took the time to talk to us about his experience so far.

How are you rolling out the training?

"We engage with care providers through a range of events and we're now including the IT Skills Pathway as part of what we promote. We're also starting to use Social Media more and more."

What is the demand for IT Training like?

"There is no question that there's a lot of initial interest and an appetite for IT Training. We're following up on that interest and making sure we keep it in people's minds. We have a number of users that are now engaged and hopefully it grows from here."

How will what we provide help with productivity?

"Currently a lot of what is produced is paper based so there an increase in productivity to be gained by switching to using Information Technology."

The IT Skills Pathway covers the full range of competencies for users of IT, from basic through to advanced levels. It has been developed in partnership with Health and Social Care organisations to provide an officially recognised route of learning and certification for the whole workforce. It is an initiative provided by the Health and Social Care Information Centre (HSCIC)

For more information please visit http://www.itskills.nhs.uk or email it.skills@hscic.gov.uk

hscic Health & Social Care Information Centre

Staffordshire CareMatch links up:-

- **Professional carers, personal assistants, nurses and support staff and the people who need them**
- **Organisations and businesses with job vacancies and the healthcare professionals or support staff looking for a new role**

Find out more at www.carematch.org.uk